

KEONI's Summer Camp Terms and Conditions

Email Communications:

We use email and text messaging as our primary means of communication.

Email: Confirmations of registration, summer camp weekly evaluations, and receipts.

Text Messaging: General correspondence

Please check your email provider's spam protection to ensure that admin@keonilearning.com and jessica@keonilearning.com are defined as safe addresses so that emails from us will not be blocked.

Healthy and Safety

- Please keep your child at home if they are sick or exhibit symptoms.
 - Fever and chills
 - Cough
 - Nasal congestion or runny nose
 - Sore throat
- If we notice these symptoms, we will immediately call the parent or guardian on file to request a pick-up.
- Covid Guidelines – If your child tested positive for COVID, please follow the CDC guidelines. You may return to summer camp if there are no symptoms AND tests are negative.

Medications

Our staff is unable to give regularly scheduled daily medications, so please administer those to your child before or after camp, or come by during the day if necessary. We ask that you communicate any medical concerns to our staff before the start of camp.

Program Cancellation

- If you cancel 60 days before the camp start date, 100% refund (less the \$65 enrollment/materials fee and 2.75% credit card fee)
- If you cancel 30 days before the camp start date, 80% credit (less the \$65 enrollment/materials fee) can apply towards future tutoring sessions.
- If you cancel between 10-30 days before the camp start date, a 50% credit (less the \$65 enrollment/materials fee) can apply towards future tutoring sessions.
- No credits or refunds will be provided if you cancel within seven (7) business days of your camp start date.

Class Cancellation

There are no makeups or credits for daily or weekly cancellations.

Student Behavior

Behavioral problems at the center are typically very rare. However, at its sole discretion, KEONI may determine a student's behavior as unacceptable if it affects other children's learning

abilities. When this occurs, KEONI may discontinue the student's camp until a resolution is reached and it is deemed appropriate for the student to return. There will be no make-ups or refunds for canceled sessions due to a student's behavior.

Snacks and Lunch (Full Day Only)

If your child is enrolled in a half-day program, parents should send a snack and water bottle. To prevent spilling, we will not accept other forms of drinks at the center (i.e., soda, juice). If you plan to have your child bring snacks or lunch, please make sure to **AVOID nut-based or soup-based products**. Please note that we will not heat or store lunch in the microwave/refrigerator.

Prohibited Items

Please do not bring personal toys, cell phones (okay to leave in a backpack until necessary), electronic devices, or anything of personal value.